

Question 1. How helpful were the Libraries FAQ and Research Guide web pages when it came to completing the tasks in this test?

- Very Helpful
- Helpful
- Neither Helpful nor Unhelpful
- Unhelpful
- Very Unhelpful

Question 2. Describe the difficulty of navigating the Libraries FAQ and Research Guide while completing the tasks.

- Easy, required no effort to complete the tasks.
- Required normal amount of effort to complete the tasks.
- Required more effort than normal to complete these tasks.
- Frustrating amount of effort required to complete these tasks.

Question 3. Are you generally in agreement with the design of the information gateway when it comes to finding information?

- Yes
- No

Question 4. If not, what would you do differently to increase the usefulness of the pages?

Question 5. Were there any features you found on the other libraries websites you would like to have available at UW?

Question 5. Is there anything you would like the designers of the library web site to know?